

# **STATEMENT OF PATIENT RIGHTS AT CREIGHTON UNIVERSITY SCHOOL OF DENTISTRY**

Creighton admits qualified students, hires qualified employees, and accepts patients for treatment without regard to race, color, religion, sex, national origin, age, disability, marital status, sexual orientation, or veteran status. Its education and employment policies, scholarship and loan programs, clinical treatment program, and other programs and activities are administered without unlawful discrimination. The University Affirmative Action Director has been delegated the responsibility for coordinating the University's equal rights efforts. It is also the policy of the School and the University to make all programs and services available to individuals with disabilities.

Patients at Creighton University School of Dentistry have the right to:

1. receive considerate, respectful and confidential care.
2. receive and have access to current and complete information regarding their oral conditions.
3. an explanation of recommended care and alternate care as well as an explanation of the advantages, disadvantages, costs, expected outcomes, and time involved for each.
4. choose voluntarily to receive treatment or refuse treatment once given the information about the risks of either choice (informed consent).
5. the availability of emergency, incremental and/or total (comprehensive) treatment care.
6. receive timely, ongoing care until the agreed upon treatment is completed, realizing that treatment takes longer in a teaching environment due to educational and quality control measures.
7. receive care that meets the standard of care for the dental profession, including currently accepted infection control measures.
8. take a "time out" if care is too lengthy or too uncomfortable.
9. ask questions.
10. a patient advocate to discuss or mediate concerns related to their care or treatment at the School.

If you have any questions or comments, please call our patient advocate at 402-280-5049.

Reviewed: 03-18-13  
Amended: 06-15-15  
Reviewed: 06-04-18